

TERMS AND CONDITIONS

"Prantl Heating | Cooling Air Conditioner Giveaway"

Sponsored by Prantl Heating | Cooling

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT OF ANY KIND DOES NOT INCREASE THE CHANCES OF WINNING.

By entering the **"Prantl Heating | Cooling Air Conditioner Giveaway"** ("Giveaway"), you agree to be bound by these Terms and Conditions and the decisions of Prantl Heating | Cooling, which shall be final and binding in all respects.

1. Eligibility

The Giveaway is open only to legal residents of the United States who reside within the **Greater Birmingham Area**, specifically within the **designated service area of Prantl Heating | Cooling**. Entrants must be **18 years of age or older** at the time of entry and **own the property** for which the HVAC replacement is being considered. Giveaway is void where prohibited by law.

2. Entry Requirements

To qualify:

- The air conditioning system being entered must be **ten (10) years old or older** as of the date of entry.
 - All entries must be received by **11:59 PM Central Time on November 26, 2025**.
 - Limit one (1) entry per household.
 - Entrants must complete the official entry form with accurate contact and property information.
 - Entrants must follow both the Prantl Heating | Cooling Instagram and Facebook accounts.
 - By entering, participants **expressly consent** to being contacted by Prantl Heating | Cooling via phone call, text message, or email for marketing, promotional, and business purposes. Consent is not a condition of purchase and may be revoked at any time by written notice.
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3. Prize

One (1) winner will receive a **brand-new residential HVAC system** and standard installation, **excluding** any ductwork, electrical upgrades, or other modifications. The prize is limited to a system **not exceeding five (5) tons in capacity** and intended for **residential use only**.

The prize includes:

- One (1) HVAC system (up to 5-ton capacity) with standard installation by Prantl Heating | Cooling.
- Equipment and labor necessary for a basic system replacement (excluding ductwork).

The prize does NOT include:

- Ductwork repair, replacement, or modification.
- Electrical upgrades or rewiring (e.g., panels, breakers, new circuits).
- Permit or code compliance costs outside the standard HVAC replacement process.
- Any system over 5-ton capacity or multi-zone configurations.

The prize has **no cash value**, is **non-transferable**, and cannot be substituted or exchanged. Prantl Heating | Cooling retains sole discretion in determining appropriate equipment for installation.

4. Pre-Installed System Reimbursement:

If the selected winner of the Giveaway has already purchased and had a qualifying HVAC system (up to 5 tons, excluding ductwork and electrical upgrades) installed by Prantl Heating | Cooling between **November 1, 2025 and November 26, 2025**, Prantl Heating | Cooling will reimburse the winner for the cost of that system, up to the equivalent value of the system that would have been awarded through the Giveaway. Reimbursement will not exceed the standard retail price of the system and installation that would have otherwise been provided. Proof of purchase and installation from Prantl Heating | Cooling will be required, and all other terms of eligibility and verification apply.

5. Winner Selection and Notification

Winner will be chosen by Prantl Heating | Cooling on or about **November 27, 2025** from all eligible entries. Odds of winning depend on the number of valid entries received.

The selected winner will be notified via phone and/or email within three (3) business days of the drawing. If the winner cannot be reached, is found ineligible, or fails to confirm acceptance of the prize within five (5) days, an alternate winner may be selected.

6. Verification

All participants and the selected winner are subject to verification of eligibility and compliance with these Terms and Conditions. Prantl Heating | Cooling reserves the right to disqualify any entrant providing false, incomplete, or misleading information.

7. Limitation of Liability

By participating, all entrants agree to release and hold harmless Prantl Heating | Cooling, its officers, employees, agents, affiliates, and contractors from any and all claims, liabilities, damages, or losses arising from or related to participation in this Giveaway or acceptance/use of the prize.

Prantl Heating | Cooling is not responsible for:

- Technical failures of any kind;
 - Lost or delayed entries;
 - Miscommunications or unauthorized human intervention.
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8. Consent to Marketing

By entering the Giveaway, participants:

- **Agree to receive** marketing communications via phone call, text message (including automated dialing systems), and email from Prantl Heating | Cooling.
 - Understand they may **opt out** at any time by following unsubscribe instructions or notifying the company in writing.
 - Acknowledge that their contact information may be used for future promotional offers, seasonal service reminders, or customer satisfaction follow-ups.
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9. General Terms

Prantl Heating | Cooling reserves the right to cancel, suspend, or modify the Giveaway at any time without notice due to fraud, technical issues, or any other factor that, in the company's opinion, impairs the integrity of the Giveaway.

This promotion is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, Google, or any other third-party platform.

10. Privacy

Participant information will be used in accordance with Prantl Heating | Cooling's Privacy Policy and applicable laws. Information collected will not be sold or shared outside the company except as necessary to administer the Giveaway.

11. Arbitration

By entering this Giveaway, each participant agrees that any and all disputes, claims, or controversies arising out of or relating to the Giveaway, these Terms and Conditions, or any prize awarded shall be resolved exclusively through final and binding arbitration, rather than in court, except that either party may bring an individual claim in small claims court if the claim qualifies.

The arbitration shall be conducted by a single arbitrator under the **Commercial Arbitration Rules of the American Arbitration Association (AAA)**, and judgment on the award rendered by the arbitrator may be entered in any court of competent jurisdiction. Arbitration will take place in **Jefferson County, Alabama**, unless the parties mutually agree to another location.

The contest entrant shall bear the costs of arbitration, including attorneys' fees, unless the arbitrator determines that the claim was frivolous or brought in bad faith. The arbitrator shall have the authority to award equitable and injunctive relief, as well as monetary damages, to the extent permitted by Alabama law.

Participants understand that, by agreeing to this arbitration clause, they are waiving the right to a trial by jury and to participate in a class action or class arbitration.

12. Governing Law and Exclusive Remedy

These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Alabama, without regard to its conflict of law principles. By participating in the Giveaway, each entrant agrees that any and all disputes, claims, or causes of action arising out

of or connected with the Giveaway, the awarding or use of any prize, or these Terms and Conditions shall be resolved exclusively through binding arbitration as outlined in the Arbitration Agreement above. Arbitration shall be the sole and exclusive legal remedy available, and participants expressly waive the right to bring any claim or action in any court of law, except for matters that may be pursued in small claims court as permitted under the Arbitration Agreement.